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Planning

## **Golding Homes — Procurement of Repairs Management Software (RMS)**

Golding Homes

F01: Prior information notice

Reducing time limits for receipt of tenders

Notice identifier: 2021/S 000-000182

Procurement identifier (OCID): ocds-h6vhtk-0037df-integration

Published 18 January 2021, 11:35am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Golding Homes

County Gate One, Staceys Street

Maidstone

ME14 1ST

#### **Email**

[procurement@goldinghomes.org.uk](mailto:procurement@goldinghomes.org.uk)

#### **Telephone**

+44 3007772600

#### **Country**

United Kingdom

**NUTS code**

UKJ - SOUTH EAST (ENGLAND)

**Internet address(es)**

Main address

[www.goldinghomes.org.uk](http://www.goldinghomes.org.uk)

Buyer's address

[www.goldinghomes.org.uk](http://www.goldinghomes.org.uk)

**I.3) Communication**

Additional information can be obtained from another address:

Golding Homes

County Gate One, Staceys Street

Maidstone

ME14 1ST

**Email**

[tenders@camerons.uk.com](mailto:tenders@camerons.uk.com)

**Country**

United Kingdom

**NUTS code**

UKJ - SOUTH EAST (ENGLAND)

**Internet address(es)**

Main address

<https://www.surveymonkey.co.uk/r/GHRMSA>

Tenders or requests to participate must be submitted to the following address:

NA

NA, NA

NA

NA, NA

**Email**

[tenders@camerons.uk.com](mailto:tenders@camerons.uk.com)

**Country**

United Kingdom

**NUTS code**

UKJ - SOUTH EAST (ENGLAND)

**Internet address(es)**

Main address

<https://www.surveymonkey.co.uk/r/GHRMSA>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Golding Homes — Procurement of Repairs Management Software (RMS)

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

Golding Homes are bringing their repairs service 'in-house' from a previously fully outsourced service. As part of this exercise, we require to implement a Repairs Management System (RMS) to fully support our teams in delivering an excellent customer service.

#### **II.1.5) Estimated total value**

Value excluding VAT: £500,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48100000 - Industry specific software package
- 48170000 - Compliance software package
- 48213000 - Operating system enhancement software package
- 48219000 - Miscellaneous networking software package
- 48219300 - Administration software package
- 48330000 - Scheduling and productivity software package

- 48333000 - Contact management software package
- 48445000 - Customer Relation Management software package
- 48600000 - Database and operating software package
- 72212100 - Industry specific software development services

### **II.2.3) Place of performance**

NUTS codes

- UKJ - SOUTH EAST (ENGLAND)

### **II.2.4) Description of the procurement**

We are looking to procure a repairs management system (RMS) which can interface with existing systems. This is not a call for competition, but is an active market engagement exercise. It is intended that competitive dialogue will be used to achieve the best solution for Golding, however, we reserve the right to amend the procurement route dependent upon timescales and the identified need of the business following market engagement. Additionally, we reserve the right to amend the length of the contract to be procured. Value to be confirmed following engagement activities.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £500,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Please note, contract length is subject to change and this will be clearly set out in the contract notice. However, it is intended that renewals will be available on this contract subject to outstanding performance of the service provider.

#### **II.3) Estimated date of publication of contract notice**

11 January 2021

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### **Section IV. Procedure**

#### **IV.1) Description**

##### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

#### **IV.2) Administrative information**

##### **IV.2.5) Scheduled date for start of award procedures**

10 June 2021

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## **Section VI. Complementary information**

### **VI.2) Information about electronic workflows**

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

We are seeking to engage with the market to fully develop our procurement strategy before undertaking a formal procurement for our RMS. We are looking forward to discussing what providers are currently doing and of course, understanding more about future developments which may support us in future proofing our brief. If you wish to participate in early market engagement, please complete this short survey:-<https://www.surveymonkey.co.uk/r/GHRMSA>Please note, we may not engage with all interested parties due to time constraints and the ongoing challenges of virtual working. Golding Homes reserve the right to shorten timescales and also change procurement route dependent upon the outcomes of the market engagement in relation to developing a full specification. To view this notice, please click here:<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=539461117GO>  
Reference: GO-20201127-PRO-17431932

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Golding Homes

County Gate One, Staceys Street

Maidstone

ME14 1ST

Telephone

+44 3007772600

Country

United Kingdom