

This is a published notice on the Find a Tender service: <https://www-tpp.find-tender.service.gov.uk/Notice/000182-2021>

Planning

Golding Homes — Procurement of Repairs Management Software (RMS)

Golding Homes

F01: Prior information notice

Reducing time limits for receipt of tenders

Notice identifier: 2021/S 000-000182

Procurement identifier (OCID): ocds-h6vhtk-0037df-integration

Published 18 January 2021, 11:35am

Section I: Contracting authority

I.1) Name and addresses

Golding Homes

County Gate One, Staceys Street

Maidstone

ME14 1ST

Email

procurement@goldinghomes.org.uk

Telephone

+44 3007772600

Country

United Kingdom

NUTS code

UKJ - SOUTH EAST (ENGLAND)

Internet address(es)

Main address

www.goldinghomes.org.uk

Buyer's address

www.goldinghomes.org.uk

I.3) Communication

Additional information can be obtained from another address:

Golding Homes

County Gate One, Staceys Street

Maidstone

ME14 1ST

Email

tenders@camerons.uk.com

Country

United Kingdom

NUTS code

UKJ - SOUTH EAST (ENGLAND)

Internet address(es)

Main address

<https://www.surveymonkey.co.uk/r/GHRMSA>

Tenders or requests to participate must be submitted to the following address:

NA

NA, NA

NA

NA, NA

Email

tenders@camerons.uk.com

Country

United Kingdom

NUTS code

UKJ - SOUTH EAST (ENGLAND)

Internet address(es)

Main address

<https://www.surveymonkey.co.uk/r/GHRMSA>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Golding Homes — Procurement of Repairs Management Software (RMS)

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Golding Homes are bringing their repairs service ‘in-house’ from a previously fully outsourced service. As part of this exercise, we require to implement a Repairs Management System (RMS) to fully support our teams in delivering an excellent customer service.

II.1.5) Estimated total value

Value excluding VAT: £500,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48100000 - Industry specific software package
- 48170000 - Compliance software package
- 48213000 - Operating system enhancement software package
- 48219000 - Miscellaneous networking software package
- 48219300 - Administration software package
- 48330000 - Scheduling and productivity software package

- 48333000 - Contact management software package
- 48445000 - Customer Relation Management software package
- 48600000 - Database and operating software package
- 72212100 - Industry specific software development services

II.2.3) Place of performance

NUTS codes

- UKJ - SOUTH EAST (ENGLAND)

II.2.4) Description of the procurement

We are looking to procure a repairs management system (RMS) which can interface with existing systems. This is not a call for competition, but is an active market engagement exercise. It is intended that competitive dialogue will be used to achieve the best solution for Golding, however, we reserve the right to amend the procurement route dependent upon timescales and the identified need of the business following market engagement. Additionally, we reserve the right to amend the length of the contract to be procured. Value to be confirmed following engagement activities.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £500,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Please note, contract length is subject to change and this will be clearly set out in the contract notice. However, it is intended that renewals will be available on this contract subject to outstanding performance of the service provider.

II.3) Estimated date of publication of contract notice

11 January 2021

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.5) Scheduled date for start of award procedures

10 June 2021

Section VI. Complementary information

VI.2) Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

We are seeking to engage with the market to fully develop our procurement strategy before undertaking a formal procurement for our RMS. We are looking forward to discussing what providers are currently doing and of course, understanding more about future developments which may support us in future proofing our brief. If you wish to participate in early market engagement, please complete this short survey:-<https://www.surveymonkey.co.uk/r/GHRMSAPlease> note, we may not engage with all interested parties due to time constraints and the ongoing challenges of virtual working. Golding Homes reserve the right to shorten timescales and also change procurement route dependent upon the outcomes of the market engagement in relation to developing a full specification. To view this notice, please click here:<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=539461117GO>

Reference: GO-20201127-PRO-17431932

VI.4) Procedures for review

VI.4.1) Review body

Golding Homes

County Gate One, Staceys Street

Maidstone

ME14 1ST

Telephone

+44 3007772600

Country

United Kingdom