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Planning

C&S Frmaoekw PIN

Wokingham Borough Council

F21: Social and other specific services – public contracts

Prior information notice without call for competition

Notice identifier: 2020/S 000-000205

Procurement identifier (OCID): ocds-h6vhtk-0034bf-integration

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Section I: Contracting authority

I.1) Name and addresses

Wokingham Borough Council

Civic Offices, Shute End

Wokingham

RG40 1BN

Contact

Ifty Ahmed

Email

iftkhar.ahmed@wokingham.gov.uk

Country

United Kingdom

NUTS code

UKJ11 - Berkshire

Internet address(es)

Main address

<http://www.wokingham.gov.uk>

Buyer's address

<http://www.wokingham.gov.uk>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

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Reference number

DN1234567

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Home care is looking after a person from the comfort of their own home. Care workers go into people's homes to help with the day to day aspects of living such as home help, personal care and companionship. Home care is flexible and can be anything from a couple of visits a week right through to 24/7 live in care. Providers who provide the personal care element must be CQC registered. Usually people who receive home care service are aged 65 and over.

Supported Living is a service designed to help people with a wide range of support needs retain their independence by being supported in their own home. People in supported living are usually aged between 18-64 and may live with their family or have their own tenancy as part of a shared accommodation and are responsible for their own bills and cost of living. To afford these, the person may be entitled to a wide range of benefits and grants. In single person supported living, they will also have their own front door.

At present home care and supported living is commissioned on a spot (one-off purchase) basis where instead we want to move to partnership working with a framework or DPS of pre-qualified providers.

The future opportunity sets to procure both of these services in line with both procurement regulations and ensuring value for money. We are issuing this Prior Information Notice to seek views of providers on the how these services could be structured in the future. Further information is available at the ProContract portal advert.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ11 - Berkshire

II.2.4) Description of the procurement

Our ambition is for Wokingham Borough to be one of the best boroughs for adults and carers in need of support to live, where they feel safe, included and a key part of our community. Our ASC strategy focusses on how the Council and its partners will prevent, reduce and delay the need for formal care and support and where possible to improve people's health and wellbeing, focusing on prevention and self-help.

The procurement will help the Council deliver this strategy and we will work closely with providers to support its vulnerable residents to remain as independent as possible for as long as possible in their own homes and communities.

There will be a focus on using technology and it will help deliver improved outcomes for our residents over the next five years.

It is anticipated that the contract will be let for a 5 years term with a potential extension of up to 2 years.

Service scope includes:

- Focus on reablement and keeping people at home and in their community
- Signposting to other sources of support including online directory of services, Technology Enhanced Care, Carer services
- Combatting the prevalence of social isolation
- Asset (strength) based approach (outcomes based commissioning)
- Individual Service Funds and direct payments – move to payment cards
- Care models that meet the changing demographic profile of the borough

- Training and continual professional development of care staff
- Sustainability of the market – consortium bidding, staffing (recruitment, training and retention)
- Impact of Covid
- Innovation and Technology - greater use of assistive technology and equipment including electronic time recording
- Customer progression / reablement to reduce care where appropriate
- Create a competitive open local market with equal access to opportunities for providers
- Maximise opportunities for efficient processes and financial savings through innovative delivery
- 7 day working
- Electronic Time Recording
-

Not within service scope:

- Direct Payments
- Extra Care

For more information please refer to our Adult Social Care Strategy and Voluntary and Community Sector Strategy

<https://www.wokingham.gov.uk/council-and-meetings/open-data/plans-policies-and-strategies/?categoryesctl91f252ff-550d-4cfa-a838-92ef2cb5f83c=10598>"

II.3) Estimated date of publication of contract notice

1 October 2020