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Tender

CRM Replacement and Migration

KCFMC Global SLU

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-000920

Procurement identifier (OCID): ocds-h6vhtk-015836-integration

Published 7 January 2026, 12:05pm

Scope

Description

Cloud CRM Replacement Required and needed changed to be an amendment notice

Total value (estimated)

- £200,000 excluding VAT
- £200,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 March 2026 to 22 May 2026
- 2 months, 22 days

Main procurement category

Goods

CPV classifications

- 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Submission type

Tenders

Tender submission deadline

2 February 2026, 11:59pm

Submission address and any special instructions

<https://www.supplierportal.com>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

27 February 2026

Award criteria

Name	Description	Type	Weighting
Quality	Quality assessment based on tender submission.	Quality	60%
Price	Price evaluation.	Price	40%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Special regime

Defence and security

Competitive flexible procedure description

Competitive flexible procedure as defined under the Procurement Act 2023.

Contracting authority

KCFMC Global SLU

- Public Procurement Organisation Number: PBCL-1385-RHLT

Urb. La Coma Del Quico

La Massana

AD400

Andorra

Contact name: Paul Ingram

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Organisation type: Public authority - sub-central government