

This is a published notice on the Find a Tender service: <https://www-tpp.find-tender.service.gov.uk/Notice/001759-2021>

Tender

## **Leisure Management System**

Gedling Borough Council

F02: Contract notice

Notice identifier: 2021/S 000-001759

Procurement identifier (OCID): ocds-h6vhtk-003dfe-integration

Published 5 July 2021, 4:01pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Gedling Borough Council

Civic Centre, Arnot Hill Park, Nottingham

Arnold

NG5 6LU

#### **Contact**

Cory Walters

#### **Email**

[procurementbdc@bolsover.gov.uk](mailto:procurementbdc@bolsover.gov.uk)

#### **Telephone**

+44 1246242582

#### **Country**

United Kingdom

**NUTS code**

UKF - East Midlands (England)

**Internet address(es)**

Main address

<https://www.gedling.gov.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/gedling.aspx/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

---

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Leisure Management System

Reference number

GBC/90/2021

**II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Tenders are invited from suitably qualified firms for the supply, delivery, database migration, installation, staff training and commissioning of an integrated leisure management and point of sale software solution for Gedling Borough Council. Gedling Borough Council (GBC) run 5 leisure centres including wet and dry facilities and a theatre in Gedling, Nottingham. The current leisure management system installed since 2013 is Omnico, Clarity Live. It is anticipated that the implementation of the new system will improve the customer experience by providing online self-service portal facilitating joining, bookings, payment administration (including direct debit management), account management, and will permit access to these facilities using a range of devices including smartphones.

**II.1.6) Information about lots**

This contract is divided into lots: No

**II.2) Description****II.2.2) Additional CPV code(s)**

- 48445000 - Customer Relation Management software package

**II.2.3) Place of performance**

NUTS codes

- UKF - East Midlands (England)

**II.2.4) Description of the procurement**

Tenders are invited from suitably qualified firms for the supply, delivery, database migration, installation, staff training and commissioning of an integrated leisure management and point of sale software solution for Gedling Borough Council. Gedling Borough Council (GBC) run 5 leisure centres including wet and dry facilities and a theatre in Gedling, Nottingham. The current leisure management system installed since 2013 is Omnico, Clarity Live. It is anticipated that the implementation of the new system will improve the customer experience by providing online self-service portal facilitating joining,

bookings, payment administration (including direct debit management), account management, and will permit access to these facilities using a range of devices including smartphones.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 April 2022

End date

31 March 2025

This contract is subject to renewal

Yes

Description of renewals

+ 3 +2 + 2 years

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

16 August 2021

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

16 August 2021

Local time

12:00pm

---

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Gedling Borough Council

Arnold

Country

United Kingdom