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Tender

Digital Integration and Service Operations

Digital Integration and Service Operations

F02: Contract notice

Notice identifier: 2021/S 000-002221

Procurement identifier (OCID): ocds-h6vhtk-003fcc-integration

Published 3 September 2021, 2:58pm

Section I: Contracting authority

I.1) Name and addresses

Digital Integration and Service Operations

London

TN163HS

Email

tenders@rainbow.nsandi.com

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://www.find-tender.service.gov.uk/Notice/020225-2021?origin=SearchResults&p=1>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.find-tender.service.gov.uk/Notice/020225-2021?origin=SearchResults&p=1>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Economic and financial affairs

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Digital Integration and Service Operations

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

This contract will lead the creation of the high-level solution architectures, detailed solution designs, and systems integration required to deliver NS&I's end to end services (including business processes and customer journeys), in alignment with an updated Enterprise Architecture. The supplier shall design and deliver the integration platform and services to implement the required system interfaces, undertake operational monitoring, management and maintenance of the systems integration, and monitor and manage the

security of the operating model.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

..

II.2.4) Description of the procurement

...This contract will lead the creation of the high-level solution architectures, detailed solution designs, and systems integration required to deliver NS&I's end to end services (including business processes and customer journeys), in alignment with an updated Enterprise Architecture. The supplier shall design and deliver the integration platform and services to implement the required system interfaces, undertake operational monitoring, management and maintenance of the systems integration, and monitor and manage the security of the operating model.

II.2.5) Award criteria

Price

II.2.6) Estimated value

Value excluding VAT: £39,500,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

12 November 2021

End date

30 October 2026

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

..

III.1.2) Economic and financial standing

List and brief description of selection criteria

..

Minimum level(s) of standards possibly required

..

III.1.3) Technical and professional ability

List and brief description of selection criteria

..

Minimum level(s) of standards possibly required

..

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

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Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

9 September 2021

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

30 December 2026

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

National Savings and Investments

London

Country

United Kingdom