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Pipeline

PRINT TEST

Ministry of Justice

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Notice identifier: 2025/S 000-037382

Procurement identifier (OCID): ocds-h6vhtk-01011c-integration

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Scope

Reference

Future Procurement of Print and Print-Related Services

Description

The MoJ is a diverse organisation providing services and regulation for the broader criminal justice system in the UK. As well as the core of MoJ Headquarters, it also includes His Majesty's Courts and Tribunals Service (HMCTS), His Majesty's Prisons and Probation Service (HMPPS), the Office of the Public Guardian (OPG), the Legal Advice Agency (LAA), Arm's Length Bodies (ALBs) and others. A full list of the MoJ's services and organisations can be found on the gov.uk (<https://gov.uk>) website, here: [About us - Ministry of](#)

Justice - GOV.UK

The MoJ currently operates under a major contract for the provision of print services,

which is approaching its expiry.

Print services are integral to the MoJ's daily operations, supporting over 13,000 devices across more than 1,300 locations. These include

headquarters, HMCTS offices, courts, probation offices, prisons, and specialist print centres. In 2024 alone, the MoJ printed nearly 350 million sheets of paper and dispatched approximately 8.7 million

items via mail and courier services.

To ensure continuity and improvement of these services, the MoJ intends to procure new contract(s) for the provision of Print and Print Related Services. This will include, but is not limited to supply and support of Multifunctional Devices (MFDs). The anticipated scope of the procurement includes:

1. Office Print Services

- Hardware: Multi-Functional Devices (MFDs) - finance model to be confirmed lease or buy (anticipate buy)

2. Software

- Support and maintenance and
- Print-related consumables

3. High-Volume Offsite Printing

- Bulk printing and hybrid mail services

4. Specialist On-Site Printing

- Currently referred to as the Virtual Print Room

Please note that the details outlined in this notice are subject to change as the MoJ continues to develop its procurement strategy.

This notice is published in accordance with the Procurement Act 2023. However, it should not be interpreted as a guarantee of a future procurement opportunity, nor as confirmation of the approach

described herein.

The procurement process is expected to commence during the quarter 1 of 2026/27 financial year (exact timing to be confirmed). The MoJ is currently evaluating whether to utilise an existing framework agreement (under the 2015 or 2023 Procurement Act regulations) or to proceed with a new tender. This decision will follow a comprehensive review of market conditions and internal requirements. All procurement activities will be conducted via the

MoJ's e-sourcing portal, Jaggaer. Suppliers interested in participating are encouraged to register. A guidance document for registration is available here:

<https://ministryofjusticecommercial.bravosolution.co.uk/web/login.html>

Support with registration process only contact the Central Support Team:

0845 0100 132 esourcing@justice.gov.uk

Total value (estimated)

- £365,000,000 excluding VAT
- £438,000,000 including VAT

Contract dates (estimated)

- 30 September 2027 to 29 September 2032
- Possible extension to 29 September 2033
- 6 years

Main category

Services

CPV classifications

- 79800000 - Printing and related services
- 42991200 - Printing machinery
- 30232110 - Laser printers
- 30232150 - Inkjet printers
- 30125110 - Toner for laser printers/fax machines
- 30100000 - Office machinery, equipment and supplies except computers, printers and furniture
- 30121100 - Photocopiers
- 30120000 - Photocopying and offset printing equipment
- 30121000 - Photocopying and thermocopying equipment
- 30121200 - Photocopying equipment
- 30123000 - Office and business machines
- 30124000 - Parts and accessories of office machines
- 30125000 - Parts and accessories of photocopying apparatus
- 30232100 - Printers and plotters
- 30232130 - Colour graphics printers
- 48000000 - Software package and information systems
- 48311000 - Document management software package
- 48311100 - Document management system
- 48773000 - Print utility software package
- 48773100 - Print-spooling software package
- 48780000 - System, storage and content management software package
- 50300000 - Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment

- 50310000 - Maintenance and repair of office machinery
- 50313000 - Maintenance and repair of reprographic machinery
- 50313100 - Photocopier repair services
- 50313200 - Photocopier maintenance services
- 72222300 - Information technology services
- 79820000 - Services related to printing
- 79999100 - Scanning services
- 79810000 - Printing services
- 79571000 - Mailing services
- 64110000 - Postal services

Contract locations

- UK - United Kingdom

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

16 July 2025

Contracting authority

Ministry of Justice

- Public Procurement Organisation Number: PBBY-5923-HVDX

102 Petty France

London

SW1H 9AJ

United Kingdom

Email: Printerquotes@justice.gov.uk

Website:

<https://www.gov.uk/government/organisations/ministry-of-justice/about/procurement>

Region: UKI32 - Westminster

Organisation type: Public authority - central government